

PATIENT RIGHTS FORM

At **The Wound Specialists**, we are committed to maintaining the rights, dignity, and well-being of all patients. We do not discriminate on the basis of race, color, religion, gender, gender identity or expression, genetic information, sexual orientation, age, disability, veteran or military status, marital status, national origin, ethnicity, or citizenship.

PATIENT RIGHTS:

Each patient has the right to:

- Be treated with respect, dignity, and compassion in a safe environment
- Receive timely, complete, and accurate information regarding their care
- Know the name and role of all individuals involved in their treatment
- Participate in decisions regarding their care, including the right to refuse treatment as permitted by law
- Ask questions and receive clear explanations regarding diagnosis, treatment, and plan of care
- Receive communication in a manner and language they understand
- Create an advance directive (for patients 18 years and older)
- Privacy during examination and discussions, within the capacity of the care setting
- Designate individuals to be present for emotional support during care
- Access and request copies of their medical records, as permitted by law
- Receive timely responses to questions, concerns, or requests
- Understand how their health information is used and shared, including access to the Notice of Privacy Practices
- File a complaint or grievance without fear of retaliation

PATIENT RESPONSIBILITIES:

Each patient is responsible for:

- Treating staff and providers with respect and professionalism
- Participating in their care and following the agreed-upon treatment plan
- Providing accurate and complete medical history, including symptoms and changes in condition
- Providing a complete list of medications, including supplements and alternative therapies
- Disclosing allergies, medication reactions, or prior anesthesia-related complications
- Informing the provider if they do not understand or cannot follow care instructions
- Notifying the clinic if they wish to involve family or others in care decisions
- Respecting the privacy of staff and other patients, including not recording or photographing without written consent
- Keeping scheduled appointments or providing appropriate notice of cancellation
- Meeting financial obligations related to care